Boom Learning Accessibility Conformance Report
International Edition
(Based on VPAT® Version 2.5)

Name of Product/Version: Boom Cards: Student Edition

Report Date: 05/31/2025

Product Description: (a) Student player for Boom Cards, **(b)** Student reports view of performance on Boom Cards, and **(c)** Boom Cards interactive lessons and activities built by educational professionals. Includes conformance report for third-party Boom Cards that can be purchased through the Boom Store (UGC user-generated content). For engaging in learning content, all students should find the app useful and engaging. Educators will filter and assign lessons appropriate to each student's abilities.

For UGC Boom Cards we have accessibility support for vision, hearing, and mobility challenges. The Boom Studio has tools to create decks with accessibility features. Starting in August 2025, all Boom Cards published to the Boom Store must indicate if they offer motoric, auditory, and/or visual accessibility features. Because the catalog supports a range of cognitive and physical challenges, not all materials are suitable for all users. Using the accessibility feature filters allows educators to find right-fit materials.

The Student reports view provides graphic visual reports of individual student performance. For a visually-impaired student, these reports are annotated, but largely not useful.

Contact Information: help@boomlearning.com

Notes: n/a

Evaluation Methods Used:

Equal web browser extension

Voice over (mac and iOS)

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Definitions:

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report:

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Disclaimer of Representations and Warranties; Conformance Improvements Are Ongoing and Continuous

This is a voluntary assessment of our compliance for accessibility of the described product as of the date stated. It is provided in good faith based on an analysis at the time of review and does not represent a legally binding representation, warranty, or claim, express or implied, of any kind, including, but not limited to, performance or quality. This VPAT is not a certification of compliance, and is not incorporated into claims, representations, or warranties in any agreement. Please contact us at help@boomlearning.com to report any accessibility or conformance errors for re-evaluation and correction. Our conformance activities are ongoing and continuous. Updates to this report are periodic.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	- **Web**: Alt text added throughout app. - Some **User-generated content (UGC)** is not converted OR is not intended for use with alt text. UGC are designed for a range of activities to address cognitive and physical disabilities, and not all activities are suitable for alt text. - **Cordova app**: Matches web experience. - **Authoring tool**: N/A - **Support docs**: N/A 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	There is no audio-only or video-only content in the student practice sections of the app. Some **User-generated content (UGC)** may be specifically coded for exceptional use deliberately excluding captions for intended audiences. Note: the visual charts of historical student performance are largely visual-only with annotations, a visually impaired student would have trouble interacting with them without the support of an aide.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	No video content on the web app. Some **User-generated content (UGC)** may be specifically coded for exceptional use deliberately excluding captions for intended audiences. UGC can be filtered based on accessibility metadata. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	None in the base app. Some **User-generated content (UGC)** may be specifically coded for exceptional use deliberately excluding captions for intended audiences. UGC can be filtered based on accessibility metadata. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria	**Supports**	Pages are split by type, landmarks, headings, and labels are not necessary.

Criteria	Conformance Level	Remarks and Explanations
9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Supports**	none
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software)	**Partially Supports**	Color is not used as the only visual means of conveying information and app audio content is not longer than 1 second. UGC occasionally add narration to cards. Depending on the cognitive or learning task, the

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		audio content may be longer, or color may be core to the learning task. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	Colors used by the app are checked against siege media's contrast ratio https://www.siegemedia.com/contrast-ratio# to ensure to ensure minimum contrast. Equal Web plugin also complains if we fail A or AA on color contrast. UGC can be made to contain contrast violations because we don't audit all decks. For some learning tasks, contrast violations are core to the learning task. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document)	**Partially Supports**	There exactly two application sounds that play in the app: A "ting" for a right answer, a "whoops" for a wrong answer. Both are less than 3 seconds long and both include visual feedback.

Criteria	Conformance Level	Remarks and Explanations
- 11.1.4.2 (Open Functionality Software) - 11.1.4.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)		Some **User-generated content (UGC)** may be specifically coded for exceptional use deliberately excluding captions for intended audiences. UGC can be filtered based on accessibility metadata. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria - 9.2.1.1 (Web) - 10.2.1.1 (Non-web document) - 11.2.1.1.1 (Open Functionality Software) - 11.2.1.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	**Partially Supports**	When Voice over is on, the entire web app can be navigated by tab and return. Not all has been UGC has been evaluated for navigability. Some UGC is designed for specific skills tasks for which keyboard navigation is not suitable, such as fine motor skills development tasks. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria - 9.2.1.2 (Web) - 10.2.1.2 (Non-web document) - 11.2.1.2 (Open Functionality Software) - 11.2.1.2 (Closed Software)	**Supports**	none

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Not Applicable**	none
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	**Not Applicable**	The only timed media are the error alerts and when one of those triggers an error banner that is not timed is also displayed near the field that caused the error: e.g. logging in.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	Users are allowed to add video content as an experimental feature. The app then relies on the player to meet these needs. YouTube, Vimeo, and other approved video links have this feature.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	No component in the web app flashes. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
2.4.1 Bypass Blocks (Level A) Also applies to:	**Not Applicable**	The only, "blocks," in the web app are not loading in data when not logged in or content not assigned.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Web pages are titled e.g. Classroom, Assignments, etc.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web)	**Supports**	Only time the app controls focus is when the login page is hit or when an error is displayed. Login page automatically focuses on the username field, for example. When an error is displayed it gets focus so the screen reader can read it. If focus is not

Criteria	Conformance Level	Remarks and Explanations
10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		changed when the error alert is dismissed focus is restored on the original element.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Supports**	Links in the web app are self-explanatory via text.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software)	**Partially Supports**	Multipoint or path-based gestures are not used by the web app. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	All native controls perform as expected.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	Aria-labels are used to give labels to elements.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document)	**Supports**	No device controls rely on tilting or motions of any kind. Switch control should be sufficient for motor impaired users.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Html lang is either taken from the current user or the language picker.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	**Supports**	Focus is only taken when an error occurs or when the context changes dramatically. Errors take focus temporarily so screen readers can read the error aloud when voice over is active. Focus on login page is placed on the login field for example.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Next, skip, and previous buttons are well labeled.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	The contact us is hidden from students when they log in. Contracts with schools require that we do not provide direct help to students but rather provide support through the educators working with them.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	**Supports**	When an error occurs, on login for example, an error banner is placed under the element that errored.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	When a user uses the app there is enough text to explain the requirements. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Partially Supports**	User does not enter any information in the web app. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria	**Supports**	HTML uses correct start and end tagging, duplicate attributes do not exist, and ID's are kept unique.

Criteria	Conformance Level	Remarks and Explanations
9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Supports**	Aria labels are given to elements, value and role are derived by semantic html.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	No audio only content used in the web app. Not all UGC (user generated content) has been evaluated. Not all UGC learning tasks are appropriate for captioning, such as listening tasks. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	No audio or video content used in the web app. Not all UGC (user generated content) has been evaluated. Not all UGC learning tasks are appropriate for audio description, such as visual identification skills training. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web)	**Supports**	Content does not restrict its view and operation to a single display orientation. Ever.

Criteria	Conformance Level	Remarks and Explanations
10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially Supports**	The only input the user experiences in the web app is the username / password input fields, both are well labeled. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	**Partially Supports**	Colors used by the app are checked against siege media's contrast ratio https://www.siegemedia.com/contrast-ratio# to ensure to ensure minimum contrast. Equal Web plugin also complains if we fail A or AA on color contrast. Not all UGC (user generated content) has been evaluated. Not all UGC tasks are suitable for contrast minimum, such as certain visual discrimination skills training. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Text can be increased / decreased via the cntl + / - (Windows) or cmd + / - (Mac) buttons and the page is not broken when text is resized.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	No images of text in the web app. Not all UGC (user generated content) has been evaluated. Not all UGC content is suitable for images of text, such as reading skills tasks. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Supports**	Vertical scrolling content at a width equivalent to 320 CSS pixels; works. Horizontal scrolling never required.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Partially Supports**	Colors used by the app are checked against siege media's contrast ratio https://www.siegemedia.com/contrast-ratio# to ensure to ensure minimum contrast. Equal Web plugin also complains if we fail A or AA on color contrast. Not all UGC (user generated content) has been evaluated. Not all UGC skills training is suitable to meet this criteria. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software)	**Partially Supports**	All text in the web app uses the default spacing and can be overridden if needed. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Not applicable**	Pointer hover or keyboard focus never triggers additional content.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	All web pages can be reached via links to navigate to related Web pages or linking to all of the pages on the site from the home page. Pages are data driven so user must login to access most of the pages.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Partially Supports**	Headers and/or descriptive labels are provided when the web app presents input forms, directions, etc.. Not all UGC (user generated content) has been evaluated. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Elements like input fields that use keyboard focus has a visual indicator. Screen readers make this more obvious, but when screen readers are turned off the text cursor is used to indicate that the input field is focused.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	When a user interface component receives keyboard focus, the component is made visible.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Partially Supports**	No dragging is used by the web app. Not all UGC (user generated content) has been evaluated. For some UGC content dragging is essential to the skill being developed. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Partially Supports**	The web app never presents a touch target smaller than 24 x 24 CSS pixels. Not all UGC (user generated content) has been evaluated. For some UGC content, small targets may be essential to the skill being developed. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	**Partially Supports**	The web app is always localized to the language of the page. Not all UGC (user generated content) has been evaluated. Some UGC is world language learning content and should not be localized. 5.4 Statement of Partial Conformance - Third Party Content https://www.w3.org/TR/WCAG21/#conformance-partial

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	Components that have the same functionality, like the close modal button, are identified consistently usually in the form of an aria label and icon.

Criteria	Conformance Level	Remarks and Explanations

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.3 (Web)
   • 10.3.3.3 (Non-web document)
   • 11.3.3.3 (Open Functionality Software)
   • 11.3.3.3 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Partially Supports	In the web app, input errors indicate what element the user needs to modify, and banners are placed near the input that failed. Not all UGC (user generated content) has been evaluated. Most UGC is designed as errorless. Assessment material may not be errorless by design.
		5.4 Statement of Partial Conformance - Third Party Content
		https://www.w3.org/TR/WCAG21/#conformance-partial

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.4 (Web)
   • 10.3.3.4 (Non-web document)
   • 11.3.3.4 (Open Functionality Software)
   • 11.3.3.4 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	Students do not ever enter financial data.

3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	Students can be logged in with QR or picture passwords.

Criteria	Conformance Level	Remarks and Explanations

4.1.3 Status Messages (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    • 9.4.1.3 (Web)
    • 10.4.1.3 (Non-web document)
    • 11.4.1.3 (Open Functionality Software)
    • 11.4.1.3 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	none

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Applicable**	none
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Applicable**	none
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Applicable**	none
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	**Not Applicable**	none
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	**Supports**	none

Criteria	Conformance Level	Remarks and Explanations
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	Most contrast is AA but not AAA
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Applicable**	none
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	none
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Applicable**	none
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Partially Supported**	Reaction time is collected as a metric during reporting, so there is no mechanic that fails the user if they do not react quickly, there is a mechanic to determine if a student took longer to respond.
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	none
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	none
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Supports**	none

Criteria	Conformance Level	Remarks and Explanations

2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Applicable	No animation presented.

2.4.8 Location (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Applicable	none

2.4.9 Link Purpose (Link Only) (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	none

2.4.10 Section Headings (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Partially Supported	Many sections are separated by headings, but not all are.

2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Supported	If a keyboard action causes an element to receive focus, there is no guarantee that no content will be hidden.

2.4.13 Focus Appearance (Level AAA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Supported	Dependent on the browser to relay focus information

2.5.5 Target Size (Level AAA 2.1 and 2.2)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Supported	Modal close button doesn't reach the needed size of 44 x 44 CSS pixels. The close button is 24 x 40 pixels so works for AA but not AAA

2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	None.

3.1.3 Unusual Words (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Supported	None.

3.1.4 Abbreviations (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Not Supported	None.

3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply	**Not Supported**	None.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Applicable**	No words require a pronunciation guide at all.
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	There is only one version: whatever is live.
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	If a user is stuck there is no context help past the tutorial
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	For student login (the only form) there is no reversable submission, data check, or confirmation.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Not Supported**	User cannot login without a password or picture password

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	**Supported**	None
302.2 With Limited Vision	**Supported**	None
302.3 Without Perception of Color	**Supported**	None
302.4 Without Hearing	**Supported**	None
302.5 With Limited Hearing	**Supported**	None
302.6 Without Speech	**Supported**	None
302.7 With Limited Manipulation	**Supported**	None
302.8 With Limited Reach and Strength	**Supported**	None
302.9 With Limited Language, Cognitive, and Learning Abilities	**Supported**	None

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
[402 Closed Functionality](#)	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	**Supported**	
402.2.2 Transactional Outputs	**Not Applicable**	
402.2.3 Speech Delivery Type and Coordination	**Supported**	
402.2.4 User Control	**Supported**	
402.2.5 Braille Instructions	**Not Applicable**	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	**Not Applicable**	

Criteria	Conformance Level	Remarks and Explanations
402.3.2 Non-private Listening	**Not Applicable**	
402.4 Characters on Display Screens	**Not Applicable**	
402.5 Characters on Variable Message Signs	**Not Applicable**	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	**Not Applicable**	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	**Not Applicable**	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	**Supported**	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	**Not Applicable**	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	**Not Applicable**	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	**Not Applicable**	
407.3.2 Alphabetic Keys	**Not Applicable**	
407.3.3 Numeric Keys	**Not Applicable**	
407.4 Key Repeat	**Not Applicable**	
407.5 Timed Response	**Not Applicable**	
407.6 Operation	**Not Applicable**	
407.7 Tickets, Fare Cards, and Keycards	**Not Applicable**	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	**Not Applicable**	
407.8.1.1 Vertical Plane for Side Reach	**Not Applicable**	
407.8.1.2 Vertical Plane for Forward Reach	**Not Applicable**	
407.8.2 Side Reach	**Not Applicable**	
407.8.2.1 Unobstructed Side Reach	**Not Applicable**	
407.8.2.2 Obstructed Side Reach	**Not Applicable**	
407.8.3 Forward Reach	**Not Applicable**	
407.8.3.1 Unobstructed Forward Reach	**Not Applicable**	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	**Not Applicable**	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	**Not Applicable**	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	**Not Applicable**	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	**Not Applicable**	
408.3 Flashing	**Not Applicable**	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	**Not Applicable**	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	**Supported**	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	**Not Applicable**	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	**Not Applicable**	
412.2.2 Volume Gain for Non-Wireline ICT	**Not Applicable**	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	**Not Applicable**	
412.3.2 Wireline Handsets	**Not Applicable**	
412.4 Digital Encoding of Speech	**Not Applicable**	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	**Not Applicable**	
412.7 Video Communication	**Not Applicable**	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	**Not Applicable**	
412.8.2 Voice and Hearing Carry Over	**Not Applicable**	
412.8.3 Signal Compatibility	**Not Applicable**	
412.8.4 Voice Mail and Other Messaging Systems	**Not Applicable**	

Criteria	Conformance Level	Remarks and Explanations
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	**Not Applicable**	
413.1.2 Pass-Through of Closed Caption Data	**Not Applicable**	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	**Not Applicable**	
414.1.2 Other ICT	**Not Applicable**	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	**Not Applicable**	
415.1.2 Audio Description Controls	**Not Applicable**	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	**Supported**	
502.2.2 No Disruption of Accessibility Features	**Supported**	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	**Supported**	
502.3.2 Modification of Object Information	**Supported**	
502.3.3 Row, Column, and Headers	**Supported**	
502.3.4 Values	**Supported**	
502.3.5 Modification of Values	**Supported**	
502.3.6 Label Relationships	**Supported**	
502.3.7 Hierarchical Relationships	**Supported**	
502.3.8 Text	**Supported**	
502.3.9 Modification of Text	**Supported**	
502.3.10 List of Actions	**Supported**	
502.3.11 Actions on Objects	**Supported**	

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	**Supported**	
502.3.13 Modification of Focus Cursor	**Supported**	
502.3.14 Event Notification	**Supported**	
502.4 Platform Accessibility Features	**Supported**	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	**Supported**	
503.3 Alternative User Interfaces	**Not Applicable**	There are no alternative user interfaces in the app.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	**Not Applicable**	
503.4.2 Audio Description Controls	**Not Applicable**	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	**Not Applicable**	
504.2.2 PDF Export	**Not Applicable**	
504.3 Prompts	**Not Applicable**	
504.4 Templates	**Not Applicable**	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	**Supported**	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	**Supported**	

Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	**Supported**	
603.3 Accommodation of Communication Needs	**Supported**	

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	**Supported**	
4.2.2 Usage with limited vision	**Supported**	
4.2.3 Usage without perception of colour	**Supported**	
4.2.4 Usage without hearing	**Supported**	
4.2.5 Usage with limited hearing	**Supported**	
4.2.6 Usage with no or limited vocal capability	**Supported**	
4.2.7 Usage with limited manipulation or strength	**Supported**	
4.2.8 Usage with limited reach	**Supported**	
4.2.9 Minimize photosensitive seizure triggers	**Supported**	
4.2.10 Usage with limited cognition, language or learning	**Supported**	
4.2.11 Privacy	**Supported**	

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	**Not Applicable**	
5.1.3.2 Auditory output delivery including speech	**Not Applicable**	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation	**Not Applicable**	
5.1.3.4 Speech output user control	**Not Applicable**	
5.1.3.5 Speech output automatic interruption	**Not Applicable**	
5.1.3.6 Speech output for non-text content	**Not Applicable**	
5.1.3.7 Speech output for video information	**Not Applicable**	
5.1.3.8 Masked entry	**Not Applicable**	
5.1.3.9 Private access to personal data	**Not Applicable**	
5.1.3.10 Non-interfering audio output	**Not Applicable**	
5.1.3.11 Private listening volume	**Not Applicable**	
5.1.3.12 Speaker volume	**Not Applicable**	
5.1.3.13 Volume reset	**Not Applicable**	
5.1.3.14 Spoken languages	**Not Applicable**	
5.1.3.15 Non-visual error identification	**Not Applicable**	
5.1.3.16 Receipts, tickets, and transactional outputs	**Not Applicable**	
5.1.4 Functionality closed to text enlargement	**Not Applicable**	
5.1.5 Visual output for auditory information	**Not Applicable**	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	**Supported**	
5.1.7 Access without speech	**Not Applicable**	
5.2 Activation of accessibility features	**Supported**	
5.3 Biometrics	**Not Applicable**	
5.4 Preservation of accessibility information during conversion	**Supported**	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	**Supported**	
5.5.2 Operable parts discernibility	**Supported**	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.6.1 Tactile or auditory status	Supported	Voice over or screen reader used to deliver audio status
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Supported	
5.8 Double-strike key acceptance	Supported	
5.9 Simultaneous user actions	Not Applicable	

Chapter 6: ICT with Two-Way Voice Communication

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.5.6 Speaker identification with video (sign language) communication	**Not Applicable**	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	**Not Applicable**	
7.1.2 Captioning synchronization	**Not Applicable**	
7.1.3 Preservation of captioning	**Not Applicable**	
7.1.4 Captions characteristics	**Not Applicable**	
7.1.5 Spoken subtitles	**Not Applicable**	
7.2.1 Audio description playback	**Not Applicable**	
7.2.2 Audio description synchronization	**Not Applicable**	
7.2.3 Preservation of audio description	**Not Applicable**	
7.3 User controls for captions and audio description	**Not Applicable**	

Chapter 8: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	**Not Applicable**	
8.1.3 Colour	**Not Applicable**	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	**Not Applicable**	
8.2.1.2 Incremental volume control	**Not Applicable**	
8.2.2.1 Fixed-line devices	**Not Applicable**	

Criteria	Conformance Level	Remarks and Explanations
8.2.2.2 Wireless communication devices	**Not Applicable**	
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	**Not Applicable**	
8.3.2.2 Unobstructed low forward reach	**Not Applicable**	
8.3.2.3.1 Clear space	**Not Applicable**	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	**Not Applicable**	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	**Not Applicable**	
8.3.2.4 Knee and toe clearance width	**Not Applicable**	
8.3.2.5 Toe clearance	**Not Applicable**	
8.3.2.6 Knee clearance	**Not Applicable**	
8.3.3.1 Unobstructed high side reach	**Not Applicable**	
8.3.3.2 Unobstructed low side reach	**Not Applicable**	
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	**Not Applicable**	
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	**Not Applicable**	
8.3.4.1 Change in level	**Not Applicable**	
8.3.4.2 Clear floor or ground space	**Not Applicable**	
8.3.4.3.2 Forward approach	**Not Applicable**	
8.3.4.3.3 Parallel approach	**Not Applicable**	
8.3.5 Visibility	**Not Applicable**	
8.3.6 Installation instructions	**Not Applicable**	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	**Not Applicable**	
8.4.2.1 Means of operation of mechanical parts	**Not Applicable**	
8.4.2.2 Force of operation of mechanical parts	**Not Applicable**	
8.4.3 Keys, tickets and fare cards	**Not Applicable**	
8.5 Tactile indication of speech mode	**Not Applicable**	

Chapter 9: Web *(see WCAG 2.x section)*

Notes:

Chapter 10: Non-Web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	**Not Applicable**	
10.6 Audio description timing	**Not Applicable**	

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	**Supported**	
11.5.2.5 Object information	**Supported**	
11.5.2.6 Row, column, and headers	**Supported**	
11.5.2.7 Values	**Supported**	
11.5.2.8 Label relationships	**Supported**	
11.5.2.9 Parent-child relationships	**Supported**	
11.5.2.10 Text	**Supported**	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.11 List of available actions	**Supported**	
11.5.2.12 Execution of available actions	**Supported**	
11.5.2.13 Tracking of focus and selection attributes	**Supported**	
11.5.2.14 Modification of focus and selection attributes	**Supported**	
11.5.2.15 Change notification	**Supported**	
11.5.2.16 Modifications of states and properties	**Supported**	
11.5.2.17 Modifications of values and text	**Supported**	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	**Supported**	
11.6.2 No disruption of accessibility features	**Supported**	
11.7 User preferences	**Supported**	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	**Not Applicable**	
11.8.4 Repair assistance	**Not Applicable**	
11.8.5 Templates	**Not Applicable**	

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	**Supported**	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	**Supported**	
12.2.3 Effective communication	**Supported**	

Criteria	Conformance Level	Remarks and Explanations
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	**Not Evaluated**	
13.1.3 Sign relay services	**Not Evaluated**	
13.1.4 Lip-reading relay services	**Not Evaluated**	
13.1.5 Captioned telephony services	**Not Evaluated**	
13.1.6 Speech to speech relay services	**Not Evaluated**	
13.2 Access to relay services	**Not Evaluated**	
13.3 Access to emergency services	**Not Evaluated**	